General Information:

Plan Report ID Number: 20241030lig
Developer Name: Lille Group, Inc
Product Name(s): eScribeHOST
Version Number(s): 7
Certified Health IT
Product List (CHPL) ID(s): 15.02.05.3058.LILG.01.01.1.220214
Developer Real World Testing Page URL: https://www.escribe.com/transparency-esh.html
Certification Criteria to be tested: 170.315(c)(1)

Certified CQMs: CMS68, CMS69, CMS135, CMS138, CMS144, CMS347

Justification for Real World Testing Approach:

EscribeHost will be evaluated by a third party tester for ability to input patient information into patient record, access this patient information in certified CQMs, and export certified CQMs in correct format on demand (c)(1).

The tester will use a script which will input and modify patient information arbitrarily on an ongoing basis. The script will export all certified CQMs on an ongoing basis and parse said reports for all required fields. The tester will evaluate metrics of success by evaluating logs which differentiate successful attempts from total attempts.

Scripts will be used for testing to demonstrate continuity in function and avoid biases and specificity of point in time testing. The time will be arbitrary to demonstrate true on demand usability.

All certified CQMs will be tested in each test group and timeframe to show ongoing operability.

Standards Updates (Including standards version advancement process-svap and uscdi):

eScribeHOST v7

Certification Date: Feb 14, 2022

Certificate Number: 15.02.05.3058.LILG.01.01.1.220214

No standards updated.

Measures Used in Overall Approach:

Rate of Success

The third party tester will perform tests and gather data using various scripts that perform automated actions to the certified product on an ongoing basis. Rate of success will be reported as the successful percentage of attempts to add patient data, modify patient data, export CQMs and verify CQMs for format and completeness as per (c)(1) out of total attempts.

All results are to be reported in Rate of Success percentage as a standard metric.

Certified CQMs: CMS68, CMS69, CMS135, CMS138, CMS144, CMS347

Description of Measurement/Metric:

Rate of success will be reported as the percentage of successful attempts to perform actions defined above out of total attempts to perform actions defined above. All attempts will be defined as successful if performed completely and in accordance with all specifications within a reasonable time, hereby defined as one day (24 hours).

Associated Certification Criteria:

170.351(c)(1)

Justification for Selected Measurement/Metric:

Rate of success will describe the overall functionality of eScribeHost by including any potential downtime or bugs. The testing periods will be arbitrary and will include software releases and peak usage hours, should those occur within the testing timeframes.

Rate of success creates a robust picture eScribeHost's conformance with the identified criteria. With use of a script, no human error is expected or accounted for. This provides a clear measure of the software's function.

Care Setting(s):

Care Setting	Justification
Cardiology Office	EscribeHost is used in cardiology practices. The care setting where patient information should be accessed, added, changed and exchanged is in the office among only professionals with appropriate permissions.

Expected Outcomes:

(1) The third party tester will evaluate metrics of ongoing access, editability, exporting and completeness of certified CQMs by calculating rate of success from script logs. The third party tester will report all results. The results will be analyzed and reported by the product developer. The success rate is expected to be over 90%.

Schedule of Key Milestones:

Key Milestone	Care Setting	Date/Timeframe
Write Scripts	Cardiology Office	January-Feb 15, 2025
Patient Groups	Cardiology Office	February 2025
Test Group 1	Cardiology Office	March 2025 - April 2025
Record Results	Cardiology Office	April 2025
Test Group 2	Cardiology Office	May 2025 - July 2025
Record Results	Cardiology Office	July 2025
Test Group 3	Cardiology Office	August 2025 - October 2025
Record Results	Cardiology Office	October 2025
Asses Results	Cardiology Office	November 2025
Create Report	Cardiology Office	November 2025 - December 2025
Submit Results	Cardiology Office	February 1, 2026

Explanation of Milestones:

Write Scripts: create scripts that will test for all specified criteria and provide measurable data according to this plan.

Patient Groups: create groupings of patient(s) to be used for testing. Use a randomizer to select distinct patient(s) to be enrolled in each of the 3 groups.

Test Group: the time frame each test group will be used for ongoing testing.

Record Results: the time dedicated to collecting data from each round of testing.

Asses Results: check results for inconsistencies, compare results of groups, account for any planned downtime.

Create Report: report all results with explanation of testing, explanation of planned or unplanned errors, detail how process was run. Report any found bugs or unexpected errors with documentation of how these errors were resolved. All code used for testing will be reported for full transparency. Patient data is not to be included unless necessary for explanation and screened for PHI.

Submit Results: make Real World Testing results available per certification requirement. Report submission to ACB.

Attestation:

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings.   All information in this plan is up to date and fully addresses the Health IT Developer's Real World Testing requirements.

Authorized Representative Name: Jordan Rosen

Authorized Representative Email: ehr_cert_inquiry@lillegroup.com

Authorized Representative Phone: (888) 604-6650

Authorized Representative Signature:

Date: 10/31/2024